

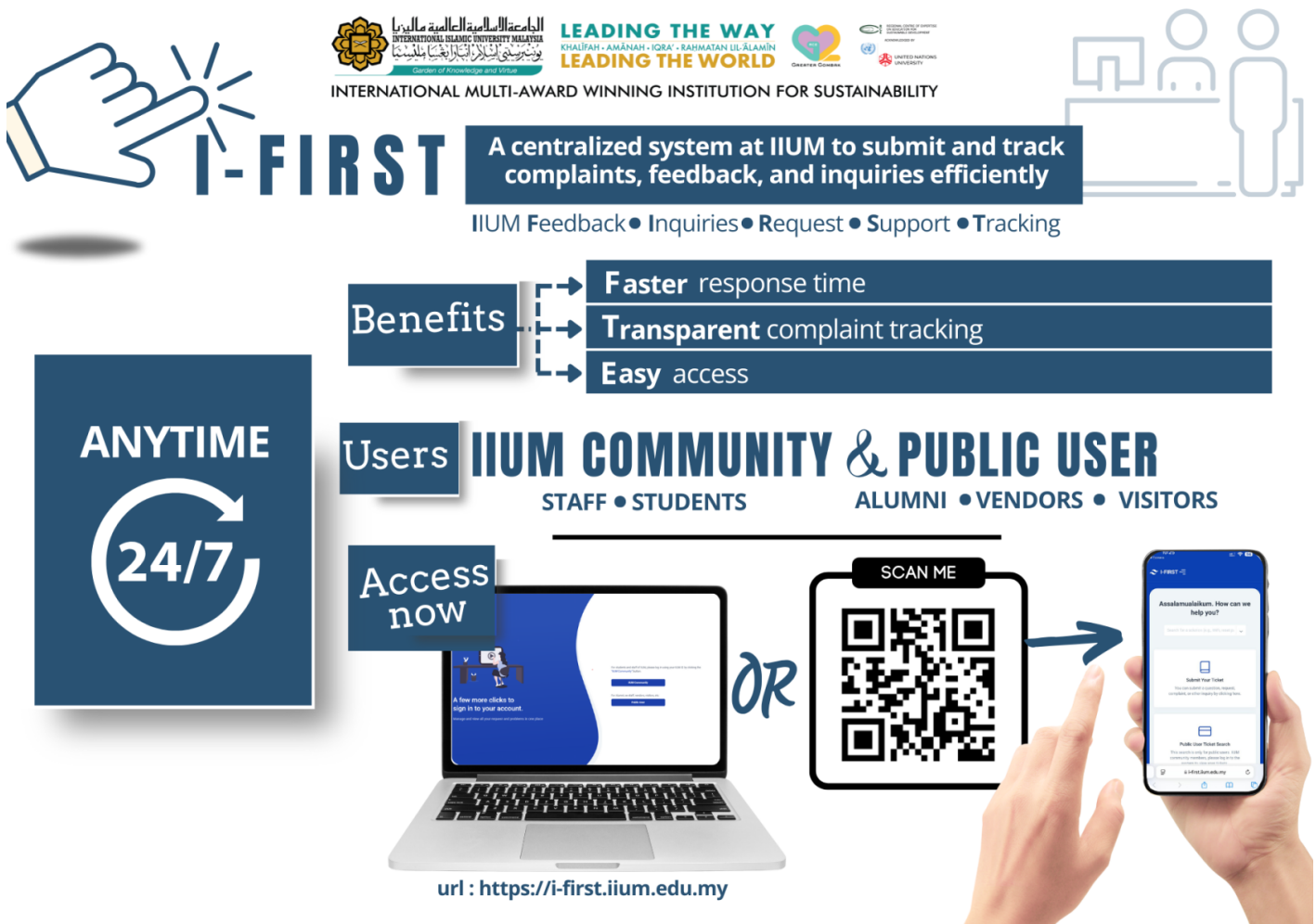
i-FIRST

- What is i-FIRST?

What is i-FIRST?

Q: What is i-FIRST?

A: A centralized system to submit/track complaints, feedback, or inquiries. Access via <https://i-first.iium.edu.my>.



The diagram illustrates the i-FIRST system. At the top, a hand icon points to the 'i-FIRST' logo. To the right, a row of logos includes the International Islamic University Malaysia (IIUM) logo, the 'LEADING THE WAY' slogan with its tagline 'KHAUFIAH • AMANAH • IGBRA' • RAHMATAN UL-ALAMIN', and the 'LEADING THE WORLD' slogan. Below these is the text 'INTERNATIONAL MULTI-AWARD WINNING INSTITUTION FOR SUSTAINABILITY'. To the right of the logos is an icon of two people at a computer. A central blue box contains the text 'A centralized system at IIUM to submit and track complaints, feedback, and inquiries efficiently'. Below this box is the text 'IIUM Feedback • Inquiries • Request • Support • Tracking'. To the left of the central box is a blue box with the text 'ANYTIME 24/7' and a circular arrow icon. To the right of the central box is a blue box with the text 'Benefits' and three arrows pointing to three stacked blue boxes: 'Faster response time', 'Transparent complaint tracking', and 'Easy access'. Below the 'Benefits' box is a blue box with the text 'Users IIUM COMMUNITY & PUBLIC USER'. Below this box are two rows of text: 'STAFF • STUDENTS' and 'ALUMNI • VENDORS • VISITORS'. Below the 'Users' box is a blue box with the text 'Access now' and a laptop icon. To the right of the laptop is a QR code with the text 'SCAN ME' above it. An arrow points from the QR code to a smartphone icon. Below the laptop is the text 'url : <https://i-first.iium.edu.my>'. The word 'OR' is written between the laptop and the QR code.

ANYTIME 24/7

Benefits

- Faster response time
- Transparent complaint tracking
- Easy access

Users **IIUM COMMUNITY & PUBLIC USER**

STAFF • STUDENTS ALUMNI • VENDORS • VISITORS

Access now

SCAN ME

OR

url : <https://i-first.iium.edu.my>