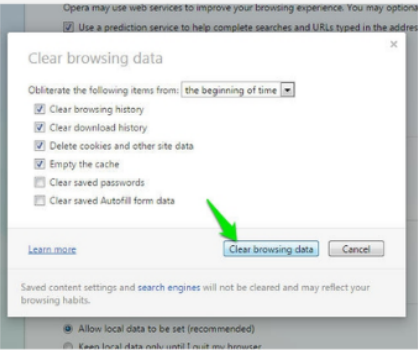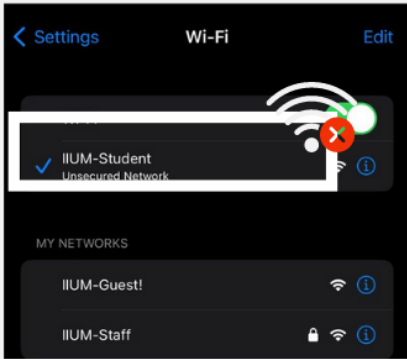# Tips to fix IIUM Students WI-FI

IIUM Student Wi-Fi not working? Here's how to fix the problems

INFORMATION TECHNOLOGY DIVISION
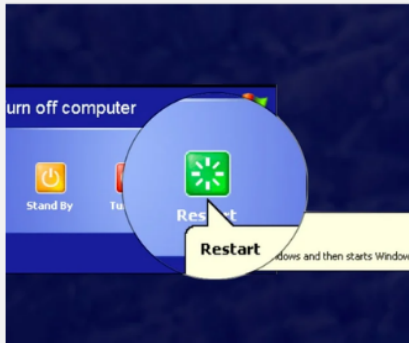*Connecting people with technology*

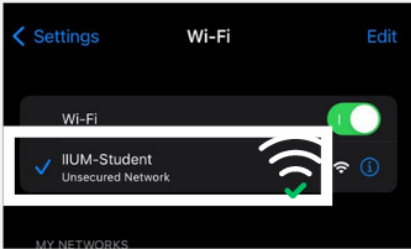## TIPS TO FiX YOUR IIUM STUDENT Wi-Fi

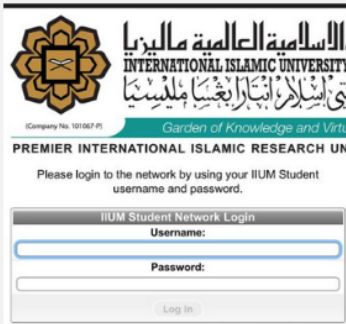**STEP 1:**
USER CLEAR BROWSER CACHE & HISTORY
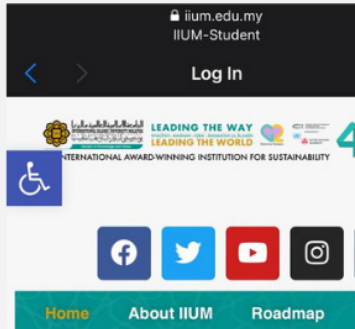
STEP 2:
FORGET SSID IIUM-STUDENT

STEP 3:
RESTART PC/LAPTOP/ PHONE/TAB

STEP 4:
RECONNECT WITH SSID IIUM-STUDENT

STEP 5:
FOLLOW THE SEQUENCE

STEP 6:
USER CAN ACCESS iNTERNET

Revision #2

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FAZILAH BT. BASARUDDIN