

VoIP Advantages and Disadvantages (IP phone)

VoIP Advantages

Being VoIP providers ourselves at Nextiva, it would be fair to say we know a thing or two about VoIP. Here's a detailed guide to its pros and cons:

- ☐ Lower costs
- ☐ Increased accessibility
- ☐ Complete portability
- ☐ Higher scalability
- ☐ Advanced features for small and large teams
- ☐ Clearer voice quality
- ☐ Supports multitasking
- ☐ More flexibility with softphones

VoIP Disadvantages

Here are the downsides associated with the VoIP service you need to be aware of:

- ☐ Needs a reliable internet connection
- ☐ Susceptible to network jitter
- ☐ Limited location tracking for emergency calls
- ☐ Compatibility issues with some traditional alarm systems
- ☐ Security concerns

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