

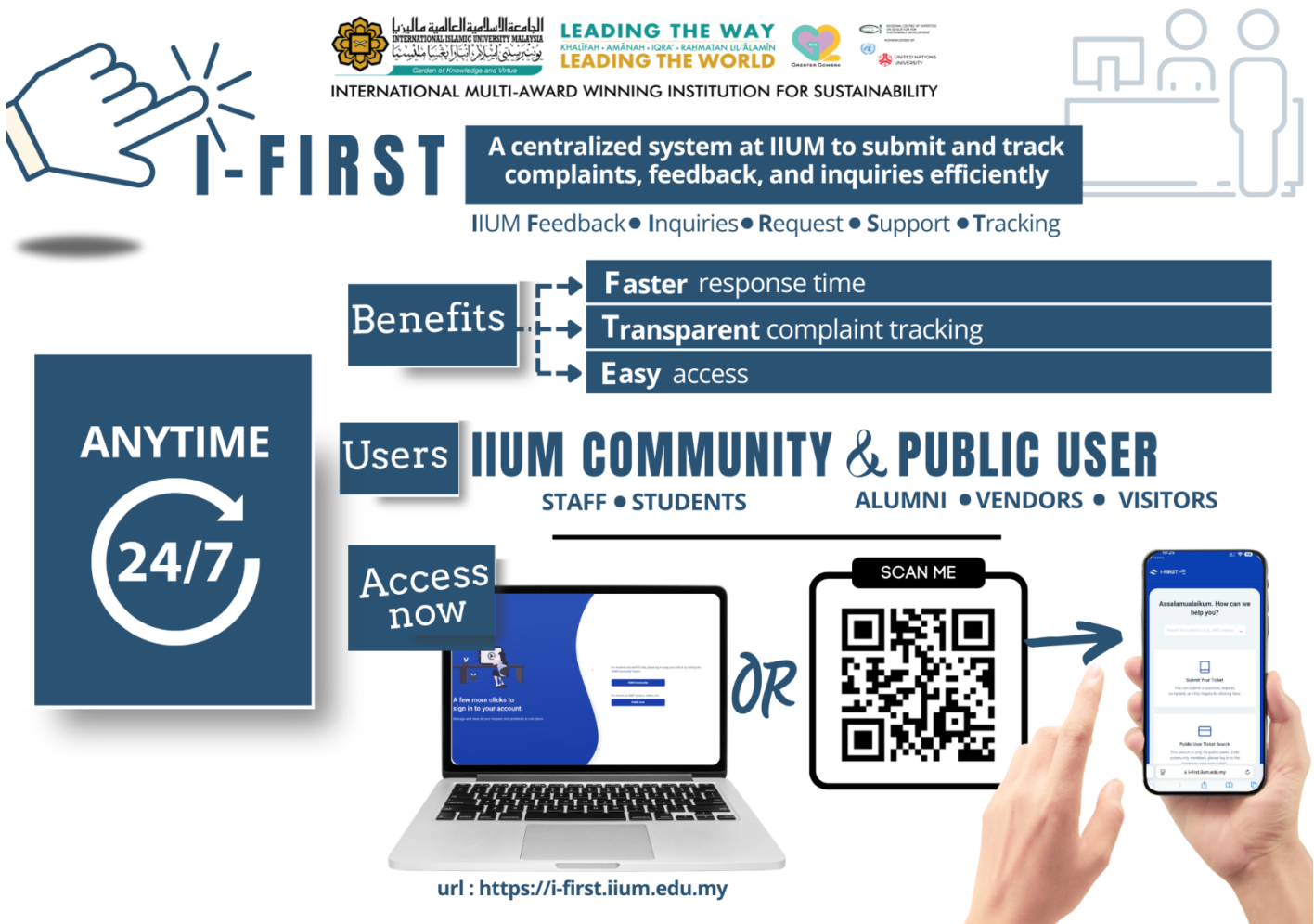
i-FIRST

- What is i-FIRST?

What is i-FIRST?

Q: What is i-FIRST?

A: A centralized system to submit/track complaints, feedback, or inquiries. Access via <https://i-first.iium.edu.my>.



The diagram illustrates the i-FIRST system, a centralized platform for submitting and tracking complaints, feedback, and inquiries at IIUM. It features a hand icon pointing to the 'i-FIRST' logo, which is accompanied by the university's name in Arabic and English, along with various award logos. A central box states: 'A centralized system at IIUM to submit and track complaints, feedback, and inquiries efficiently'. Below this, it lists the system's functions: 'IIUM Feedback • Inquiries • Request • Support • Tracking'.

Benefits

- Faster response time
- Transparent complaint tracking
- Easy access

Users

IIUM COMMUNITY & PUBLIC USER

STAFF • STUDENTS ALUMNI • VENDORS • VISITORS

Access now

OR

SCAN ME

url : <https://i-first.iium.edu.my>

The diagram also includes a '24/7' icon indicating availability, a laptop showing the i-FIRST website, and a hand scanning a QR code on a smartphone, which displays the i-FIRST mobile app interface.