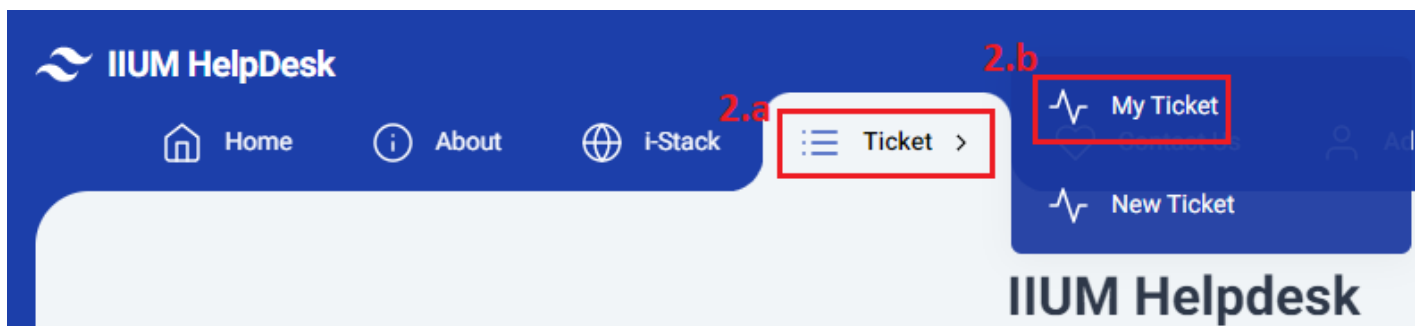


How do I inquire about my submitted case in the I-FIRST Portal?

You can leave a comment on the ticket details through the IIUM HelpDesk Portal. Not applicable for a close ticket.

1. After logging in to IIUM HelpDesk Portal, you will be viewing the request form.
2. On top of the portal, click menu **Ticket** -> **My Ticket**



3. You may view the list of your tickets.



 Home
  About
  I-Stack
  Ticket
  Contact Us



IIUM Helpdesk

TICKET DETAIL	DUE DATE	STATUS
IIUM-1221-1A0CE: Create new meeting for management meeting Created on : 16-12-2021 1 week ago Complaint	-	■
IIUM-1221-82C5A: Wireless Network No network available at Level 3, KICT. Created on : 13-12-2021 2 weeks ago Complaint	15-12-2021	■
IIUM-1221-07A9B: No network available at Level 3, KICT Created on : 13-12-2021 2 weeks ago Complaint	-	■
IIUM-1121-D106B: What is Lorem Ipsum? Lorem Ipsum is simply dummy text of the printing and typesetting industry. L... Created on : 22-11-2021 1 month ago Request	-	■
IIUM-1121-19838: e-Meeting System No wifi yellow blink blink Created on : 16-11-2021 1 month ago Request	22-11-2021	■

Showing 1 to 5 of 7 results

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1
2
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Dark Mode
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4. You may click one of the tickets in the list to view the ticket's progress.

* For example, ticket number **IIUM-1221-82C5A**

IIUM-1221-82C5A: Wireless Network

No network available at Level 3, KICT.

Created on : 13-12-2021 2 weeks ago Complaint

5. You can leave a comment in the portal.

a. Fill in the question or comment you want to ask.

b. If there is an attachment, you may drag and drop the file or click the box.

c. Click the button Reply to submit the comment.



Post a comment...

5.a

5.b

Click/Drop file(s) here

5.c

Reply

Revision #5

Created Tue, Dec 28, 2021 3:46 PM by FITRATUL NOVIDA BINTI DASRIZAL

Updated Tue, Sep 10, 2024 10:19 AM by FITRATUL NOVIDA BINTI DASRIZAL