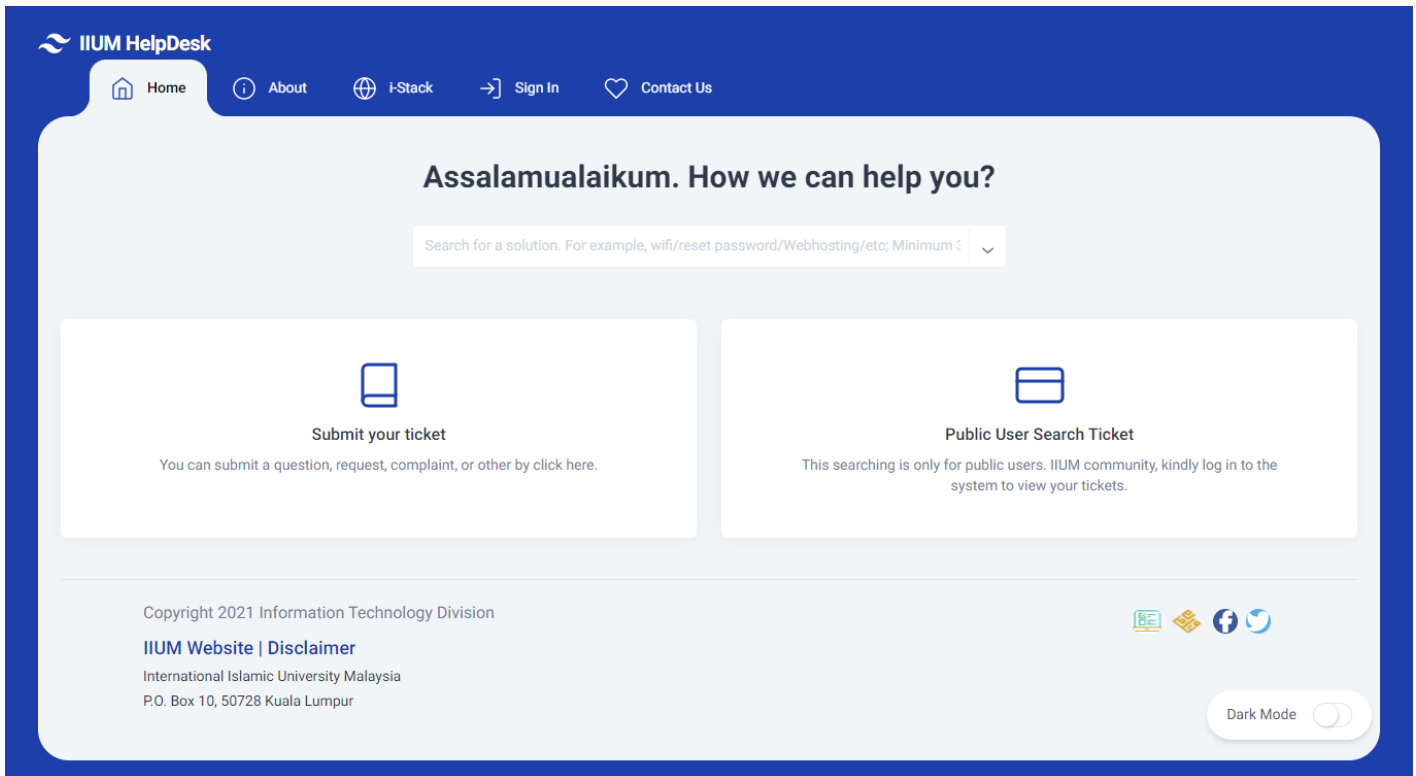
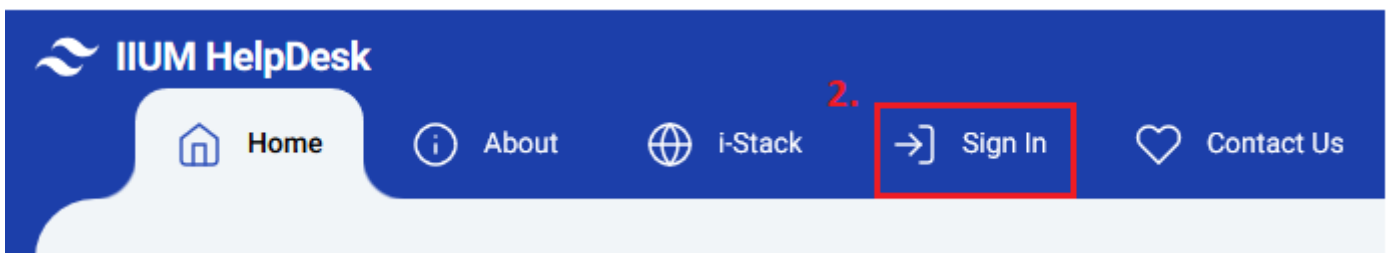


How do I sign in to the I-FIRST Portal?

1. Open IIUM HelpDesk through helpdesk.iium.edu.my. You will view the portal of IIUM HelpDesk.



2. On top of the portal, click the menu Sign In.



3. For students and staff of IIUM, please log in using IIUM ID by clicking the button IIUM community.



A few more clicks to
sign in to your account.

Manage and view all your request and problems in one place

For students and staff of IIUM, please log in using IIUM ID by clicking the button IIUM Community.

3.

IIUM Community

Public User

Dark Mode



4. Fill in your matric number or staff's email ID and password. Click button LOGIN.



الجامعة الإسلامية العالمية ماليزيا
INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA
يُؤْتِيهِمُ اللَّهُ مِنْ فَضْلِهِ يُشْرِكُ

Username:

XXXXXXXXXX

Password:

●●●●●●●●●●

LOGIN

For security reasons, please [log out](#) and exit your web browser when you are done accessing services that require authentication!

5. After logging in to IIUM HelpDesk Portal, you will be viewing the request form.

 IIUM HelpDesk

 Home

 About

 I-Stack

 Ticket ▼

 Contact Us

IIUM Helpdesk



FULL NAME

Staff/Student
xxx@iium.edu.my/xxx@live.iium.edu.my

 Logout

Submit Ticket

* Category

▼

 Click here to view the description of each categories

* Report To

▼

* Campus

▼

* Location

▼

* Please Specified

Mahallah Name/Block/Room No/Cafe Name/Floor/Level/Others.

Submit

* Message

Your Message/Request/Complaint/Inquiry.

Attachment (.doc/.docx/.xls/.csv/.pdf/.jpeg/.png)

Click/Drop file(s) here

Video URL

Provide link for video. For example <https://youtu.be/YftYwHSoLDs>

 Click here to for Video URL

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