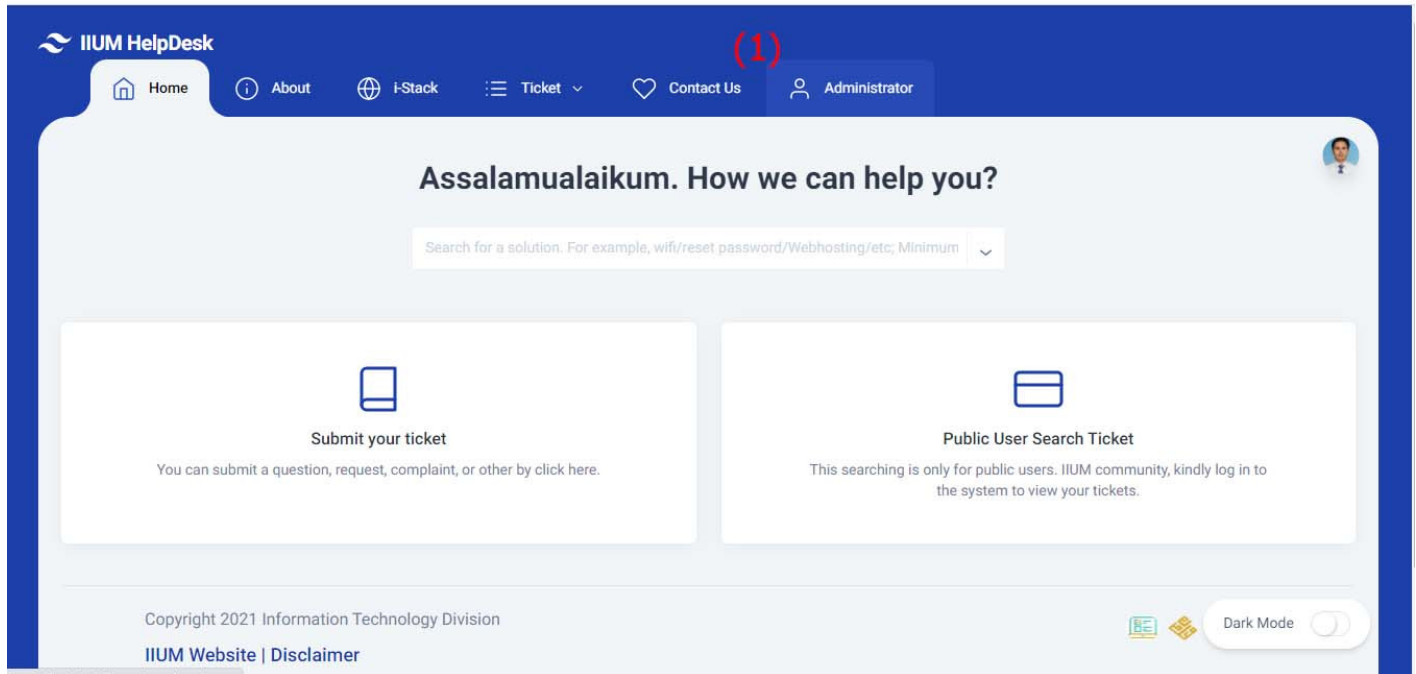
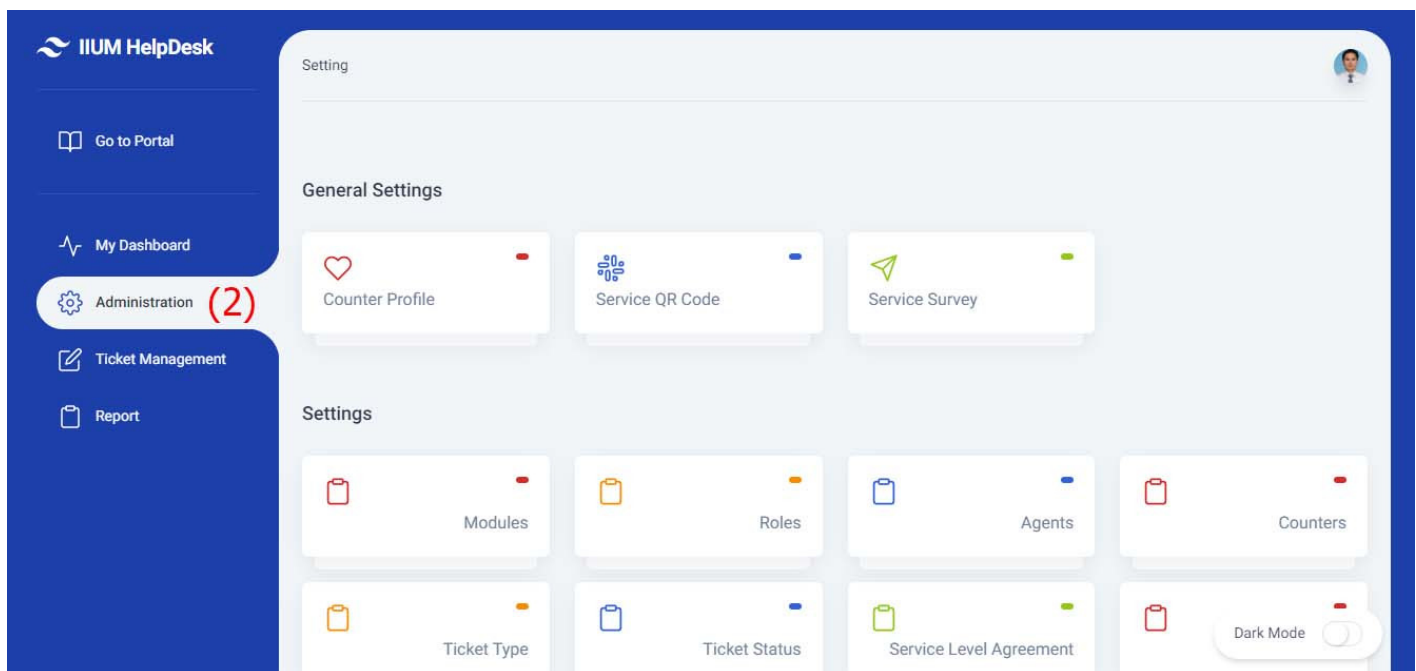


Super Admin - Manage Role

1. Click Administrator Tab



2. Click Administration Menu



3. Click Roles Module

Create New Role

4. Click New Role Button

Role			
			(4) Create New Role
No	Role Name	Role Description	Role Status
1	Super Administrator	Privilege to accessing all modules that related to helpdesk	Active
2	Service Desk Manager	service desk manager for each kcdio counter	Active
3	Supervisor	team leader/zone leader/imidiate supervisor	Active

5. Key in Role Name & Description

6. Click Submit Button

Role

* Role Name

Your Role Name.

* Role Description

(5)

Your Role Description.

Submit

(6)

Update Role

7. Click Role Name

Role

[Create New Role](#)

No	Role Name	Role Description	Role Status
1	Super Administrator (7)	Privilege to accessing all modules that related to helpdesk	Active
2	Service Desk Manager	service desk manager for each kcdio counter	Active
3	Supervisor	team leader/zone leader/imidiate supervisor	Active

8. Update Role details

9. Click Update Button

Role

* Role Name

* Role Description

(8)

* Status

(9)

Revision #2

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