

# FAQ

- How to enable/disable Dark Mode
- How to select multiple Appointment/Position in Memberships
- When clicking buttons, nothing is happening, why?
- Why there is no application listed in My Application eventhough submission has been performed?
- "The evidence field is required" message appeared even though the file is uploaded. Why?

# How to enable/disable Dark Mode

IIUM MyRepo

- Dashboard
- My Repository
- Collection

The screenshot shows the IIUM MyRepo dashboard. At the top, there is a purple header bar with the IIUM MYREPOSITORY logo and the IIUM logo. In the top right corner of the header bar, there is a small white box containing a dark blue moon icon, which is the Dark Mode toggle. A red arrow points from the text "Dark Mode toggle" to this icon. Below the header bar, the dashboard content is displayed. It includes a welcome message, a "Go to Repositories" link, a "Year (2020)" filter, and several cards showing the number of published and under review items. At the bottom, there are two charts: "Published Collection under INFORMATION TECHNOLOGY DIVISION" and "By Category: National vs International".

IIUM MYREPOSITORY

Dark Mode toggle

Dashboard

★ Welcome to IIUM MyRepo; where your evidence resides... [Go to Repositories --](#)

Year (2020)

2020 [Submit](#)

My Published Items 1

My Under Review Items 1

Published Items under INFORMATION TECHNOLOGY DIVISION 1

Items Under Review for INFORMATION TECHNOLOGY DIVISION 1

Total

Published Collection under INFORMATION TECHNOLOGY DIVISION

By Category: National vs International

## Dashboard

★ Welcome to IIUM MyRepo; where your evidence resides..

[Go to Repositories --](#)

### Year (2020)

2020

[Submit](#)



My Published Items

1



My Under Review Items

1



Published Items under INFORMATION TECHNOLOGY DIVISION

1



Items Under Review for INFORMATION TECHNOLOGY DIVISION

1

## Total

Published Collection under INFORMATION TECHNOLOGY DIVISION

1.0  
0.9

By Category: National vs International

1.0  
0.9

# How to select multiple Appointment/Position in Memberships

For **Windows**, **click and hold**, then drag the available options

For **Mobile**, tick both of the options

# When clicking buttons, nothing is happening, why?

Please refresh the page. Most probably the session has expired and needed to be authenticated to resume the session

Why there is no application  
listed in My Application  
eventhough submission has  
been performed?

Please select the **MyRA Year**

Or click **Clear Input**

"The evidence field is required" message appeared even though the file is uploaded. Why?

- The size of the file to be uploaded is currently capped at 50 MB (Previously it was at 12MB). Exceeding the capped size will cause the message to appeared.
- Compressing the file to be below the capped size before uploading is highly recommended .