

Profile

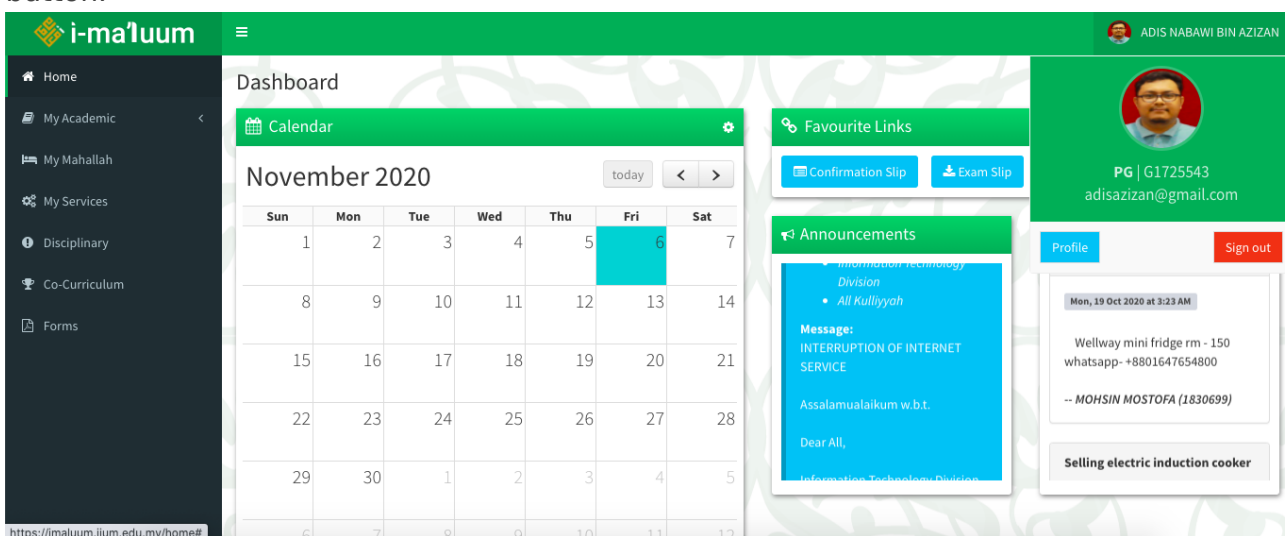
Allow users to manage and update their personal information to ensure accuracy and up-to-date contact details. Within this section, users have the ability to change email address and phone number. This functionality helps maintain effective communication and ensure users receive important notifications.

- Update Email Address
- Update Phone Number

Update Email Address

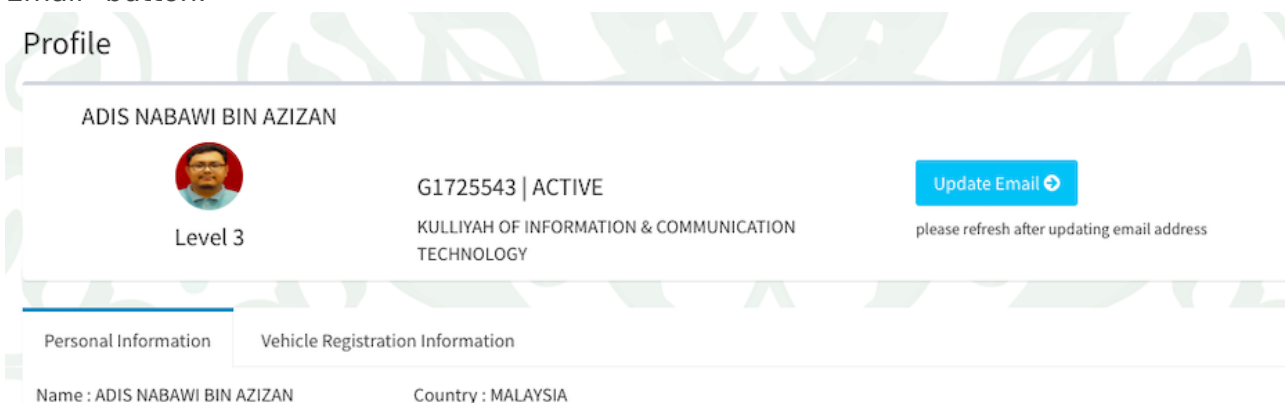
Students can update their email if it is incorrect or when using a new email.

1. **Login:** Go to <https://imaluum.iium.edu.my> and login to your account.
2. **Profile:** Click on your profile image to open the profile tab, then click on the blue "Profile" button.



3. **Update Email:** You will see the Profile page as shown below. Click the blue "Update Email" button.

Profile



4. **Email Update Form:** A modal form title "Update Student Email" will appear.
 - a) Enter your new email address and click "Request Verification".

Update Student Email ×

Email Address

adisazizan@gmail.com

Verification code

Request verification

Update email

b) If you encounter issue as shown below, please ensure that you are connected to any IIUM network (Wired or Wi-Fi)

Update Student Personal Email ×

Only allow email updates using the IIUM Network

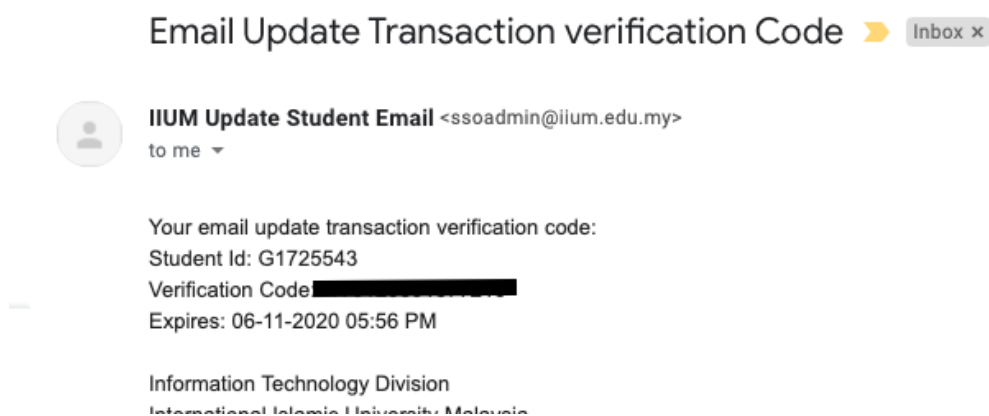
Update Email ↗

please refresh after updating email address

Personal Information

Vehicle Registration Information

- Verification:** You will receive a verification code in your email. Enter the code into the "Verification Code" field on the form.

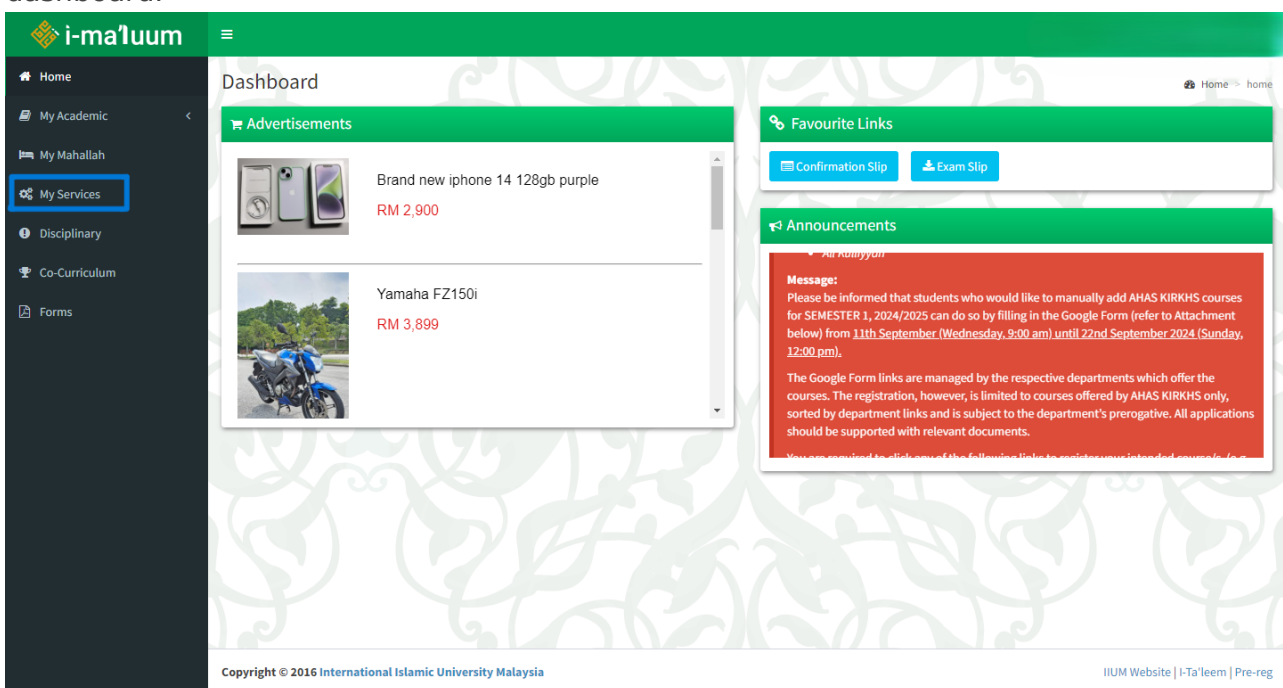


- Complete Update:** Click the "Update Email" button. Once completed, refresh your browser to view the updated email address.
- All set:** Your email has been successfully updated.

Update Phone Number

Students can update their phone number if it is incorrect or when using a new phone number.

1. **Login:** Go to <https://imaluum.iium.edu.my> and login to your account.
2. **Dashboard:** Click on the "My Services" section located on the left sidebar of your dashboard.



3. **My Services:** You will see the My Services page as shown below. Click on the "MY SMS" module.

 Home > MyServices

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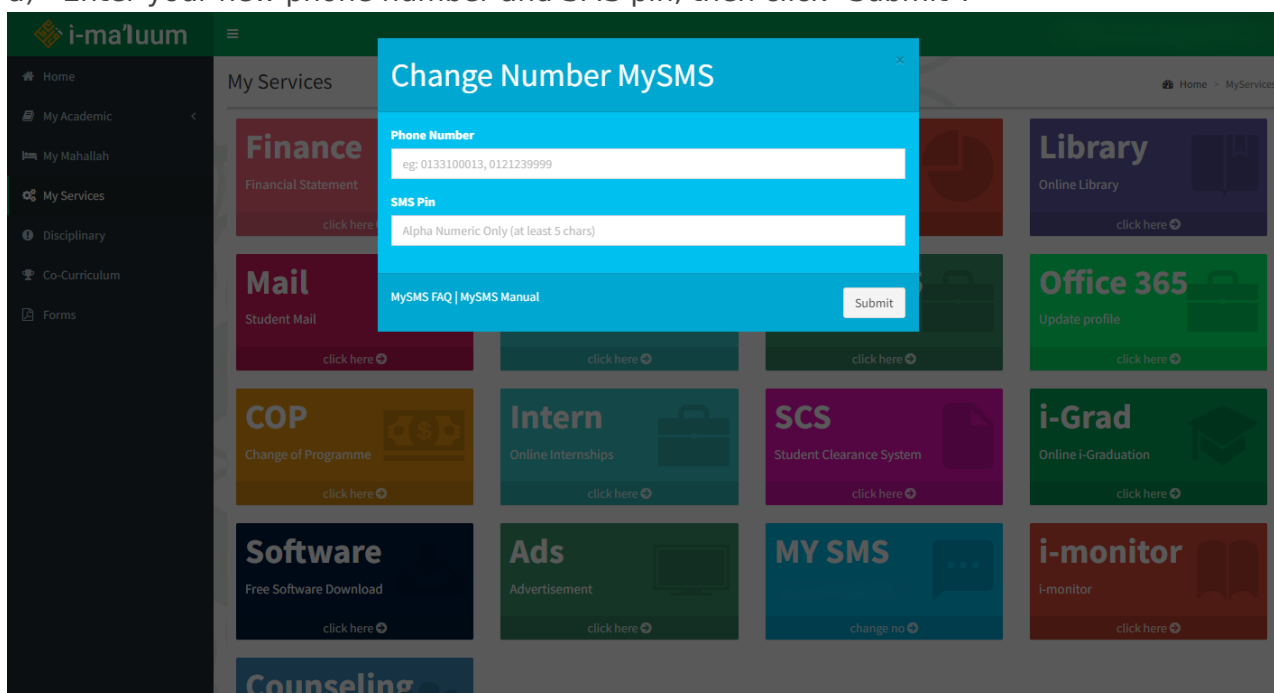
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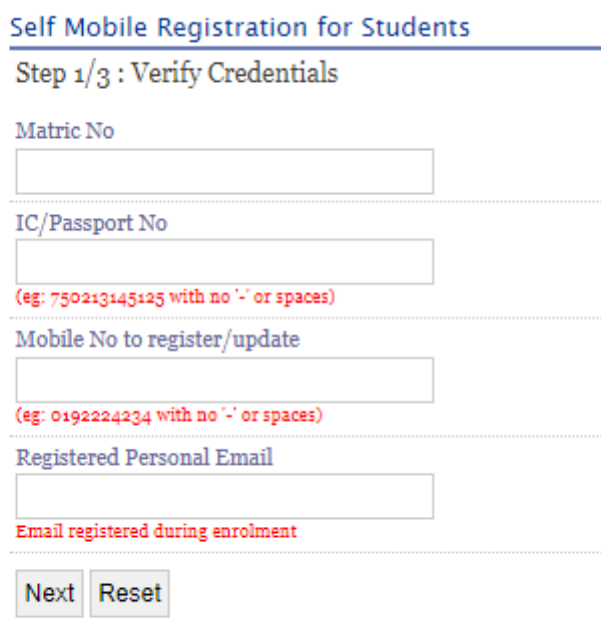
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4. **Phone Number Update Form:** A modal form titled "Change Number MySMS" will appear.
- a) Enter your new phone number and SMS pin, then click "Submit".



The screenshot shows the i-ma'luum portal interface. A modal form titled "Change Number MySMS" is displayed in the center. The form has a blue header with the title and a close button. Below the title, there are two input fields: "Phone Number" with a placeholder example "eg: 0133100013, 0121239999" and "SMS Pin" with a placeholder "Alpha Numeric Only (at least 5 chars)". At the bottom of the form, there are links for "MySMS FAQ | MySMS Manual" and a "Submit" button. The background shows the portal's main menu on the left and a grid of service tiles on the right, including Finance, Mail, COP, Software, Counseling, Library, Office 365, i-Grad, i-monitor, and MY SMS.

- b) If you are a new student, you will need to register phone number. After clicking the "MY SMS" module, you will be redirected to the Self Mobile Registration form as below.



The screenshot shows the "Self Mobile Registration for Students" form. The form is titled "Self Mobile Registration for Students" and "Step 1/3 : Verify Credentials". It contains several input fields: "Matric No", "IC/Passport No", "Mobile No to register/update", and "Registered Personal Email". Below the "Mobile No to register/update" field, there is a red text note: "(eg: 750213145125 with no '-' or spaces)". Below the "Registered Personal Email" field, there is a red text note: "Email registered during enrolment". At the bottom of the form, there are two buttons: "Next" and "Reset".

5. **Complete Registration:** Follow the instructions and provide any required information.
6. **All set:** Your phone number has been successfully updated.