

# Staff@IIUM

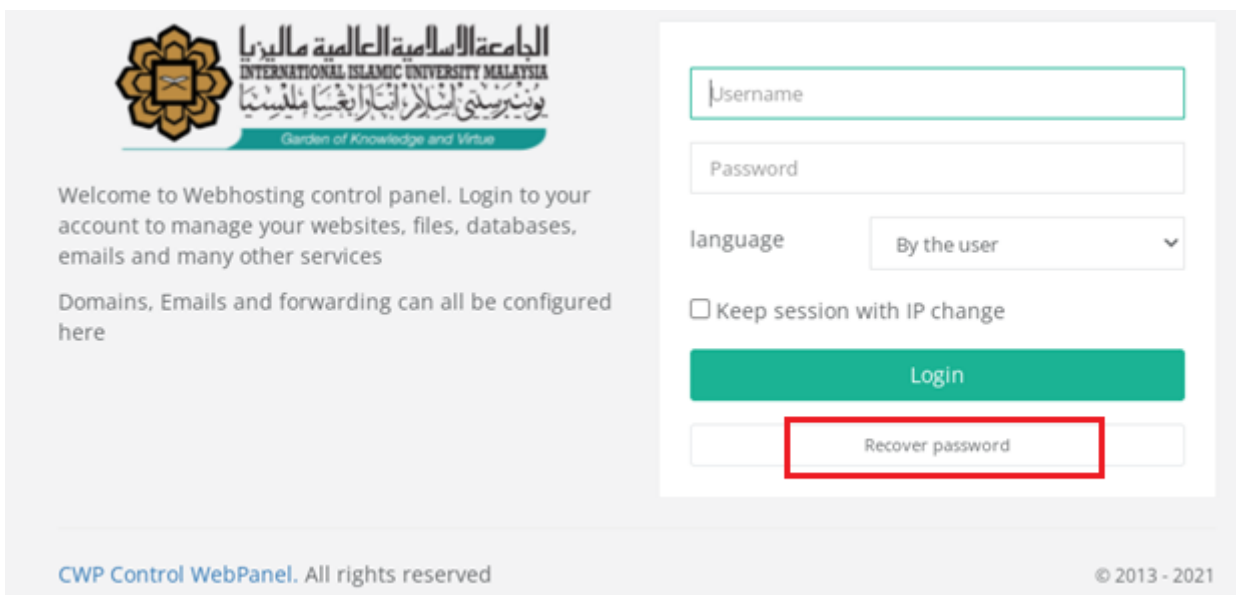
The Information Technology Division is offering web hosting facilities to all staff of the International Islamic University Malaysia. If you would like to have your web page hosted on our server, please activate your account. This web hosting facility is only available to IIUM staff who has an email account registered with the domain name "iium.edu.my". Your Web site's URL will look like the following: <http://youremailaccount.staffat.iium.edu.my>.

- [Forgot Password](#)

# Forgot Password

This manual is a guide for staff to recover passwords through the Staff@IIUM, Staff Webhosting.

1. To retrieve your password, click **Recover Password**.



The screenshot shows the CWP Control WebPanel interface. On the left, there is a logo for the International Islamic University Malaysia (IIUM) with the text "Garden of Knowledge and Virtue". Below the logo, a welcome message states: "Welcome to Webhosting control panel. Login to your account to manage your websites, files, databases, emails and many other services. Domains, Emails and forwarding can all be configured here". On the right, there is a login form with the following elements: a "Username" input field, a "Password" input field, a "language" dropdown menu set to "By the user", and a checkbox labeled "Keep session with IP change". Below these fields are two buttons: a green "Login" button and a white "Recover password" button, which is highlighted with a red rectangular border. At the bottom of the page, the footer text reads "CWP Control WebPanel. All rights reserved" on the left and "© 2013 - 2021" on the right.

2. A new window displays to input the username and email address used to create your account.
3. Click **Send new password** to receive an email with further instructions on how to reset your password.



## Forgot password

Enter your username and your email address and your new access will be sent to you by email.

xxxx

Username

xxx@xxx.xxx

Email Address

Send new password



## Almost there!

A message with instructions to restore your password has been sent. Please check your spam box.

[Go to login page.](#)

4. Open the email and click on the available link. The link will navigate you to the Change of Password screen.

**\* Kindly use the IIUM network before you change the password.**

Change account password ..... Inbox x



staffat.iium.edu.my <webadmin@iium.edu.my>  
to me ▾

8:56 AM (2 minutes ago)



Account .....

## Password change requested

To confirm this change and set your new password for the account fitra please click on the following link  
[http://staffat.iium.edu.my/fitra/guides/confirm\\_password\\_change.php?token=283386d9f0951ca9a](#)

Otherwise you will ignore this email and your password will remain the same ...!

5. Enter Password and re-enter the same password to confirm. Click on the **Change Password** button.



### Change of password

Complete the required fields to make the password change

..... Password

..... Retype your password

Strong

Change Password

6. A new window displays, and the password change is successful.



## Success!

Your password has been changed successfully, you are being redirected to login page.